

## **FREQUENTLY ASKED QUESTIONS ABOUT YOUR NEWLY SPONSORED INSURANCE PROVIDER UNDER THE STATE SPONSORED LIFE INSURANCE PROGRAM**

### **1. Did the Association recently sponsor a new SSLI group life policy?**

**Yes**, a letter was sent to you in March 2021 advising you that your Association elected to sponsor a new insurance provider to underwrite the State Sponsored Life Insurance (“SSLI”) program. The SSLI program is your Association’s group life insurance program. The new insurance provider under the SSLI program is MetLife and is supported by Military Benefit Association (MBA).

### **2. Is my coverage in effect with the new insurer?**

**Yes**, in the letter mailed to you in March 2021, you were notified your monthly premium payroll deduction under the SSLI program was transitioning to the newly sponsored insurance provider, MetLife. As a result of that transition, effective April 1, 2021, MetLife has guaranteed your coverage under the SSLI program with the same or better rates and benefits. The transition was seamless to you and your coverage under the SSLI program remains in place.

### **3. Will the former insurer, AFBA/5 Star Life, contact me?**

AFBA/5Star Life may contact you informing you that your coverage with them has lapsed. This is correct as your monthly premium has been transitioned under the SSLI program to the newly sponsored insurance provider, MetLife. In the March 2021 letter informing you of the transition, you were notified that you had the option to stay with the AFBA/5Star plan on a direct bill basis. Unless you opted to stay with AFBA/5 Star Life on a direct billed basis, **you do not need to pay any premiums to AFBA /5Star Life.**

As noted above, your SSLI program monthly premium has transitioned to MetLife and your coverage remains in place with MetLife.

### **4. What documentation is there to prove the change?**

MBA has mailed you information on your SSLI program coverage with MetLife. A MetLife Certificate of Insurance can be downloaded at [militarybenefit.org/NGcertificate](http://militarybenefit.org/NGcertificate).

If you just joined the SSLI program, you will receive a MetLife Schedule of Insurance from MBA in the mail after the first SSLI monthly premium payroll deduction has taken place.

### **5. Who do I contact to make any changes to my policy, beneficiary updates or information on my coverage?**

You will make changes through the same method that you used previously. The SSLI program is still through your state association and payroll deductions remain as before. If you have questions, call the SSLI program Administrator at 1-800-633-8333.

### **6. How do I enroll in the new SSLI program?**

Call the Administrator at 1-800-633-8333 or visit the website at [NGSSLI.com](http://NGSSLI.com)

***The State Sponsored Life Insurance program is your Association’s group life insurance program.***